



Comfort  
Keepers.

WWW.COMFORTKEEPERS.COM



## The Comfort Keepers® Difference

Comfort Keepers®

OVER A DECADE OF  
DEDICATED CARING

### OUR MISSION

Our mission is to provide our clients with the highest level of quality of life that is achievable.

We shall treat each of our clients with the respect and dignity they deserve, as though we were caring for a member of our own family.



### WE ARE COMMITTED TO THE HIGHEST QUALITY STAFF

- All caregivers are Comfort Keepers® employees, not independent contractors. That means:
  - ~ We handle all payroll tax withholdings
  - ~ We insure and bond our employees
  - ~ Caregivers are covered by Workers' Compensation while in a client's home
- Not everyone can be a *Comfort Keeper*®.
  - ~ Our caregivers, special people we call *Comfort Keepers*, undergo a rigorous screening and interviewing process:
    - Multiple face-to-face interviews with different staff members
    - Extensive background checks including a national and county criminal background check and driving record
    - Professional and personal reference checks



### TRAINING MAKES ALL THE DIFFERENCE

- *Comfort Keepers* undergo core training before they begin caring for a client
- Our *Comfort Keepers* are trained to provide a unique type of care called Interactive Caregiving™ that considers the “whole person” and caring “with” versus caring “for” the client
- We provide ongoing training opportunities in areas such as dementia care so we are able to meet the changing needs of our clients and their family members
- We make periodic supervisory visits to a client's home to ensure the highest quality of care is provided

WWW.COMFORTKEEPERS.COM



# INTERACTIVE CAREGIVING™

by COMFORT KEEPERS®

*At Comfort Keepers, our philosophy of Interactive Caregiving™ is integral to how we care for clients. It allows them to live the highest possible quality of life, while staying in their own home.*

Physically Active

Mentally Stimulated

Socially Engaged

Emotionally Strong

*Research indicates that keeping seniors physically, mentally, socially, and emotionally engaged can help them retain better cognitive function, stay healthier and live independently longer.*



**Comfort Keepers.**



## WE ARE THERE WHEN YOU NEED US

- Comfort Keepers® is available 24 hours a day, 7 days a week, including holidays and weekends
- We can initiate care within 24 hours of contact
- If your *Comfort Keeper* is ill or cannot make it to work, we have backup *Comfort Keepers* readily available to fill-in
- To ensure your *Comfort Keeper* is in the home when you expect, we have invested in a systematic approach to track when a *Comfort Keeper* arrives and leaves a client's home



## INTERACTIVE CAREGIVING™ TRULY SETS US APART

- Our goal is to keep seniors as active and involved in their care as is appropriate
- Interactive Caregiving can transform daily activities into special moments that keep clients mentally stimulated, physically active, and socially engaged to create a happier, healthier and more independent life

## COLLABORATING TO PROVIDE THE BEST CARE

- Comfort Keepers routinely collaborates with skilled agencies, senior facilities, rehab facilities and many other health care providers to implement a customized plan of care
- It enables each discipline to focus on its area of expertise to create the greatest efficiencies and positive outcomes for the client

## IN-HOME TECHNOLOGY – PEACE OF MIND FOR OUR CLIENT AND THE FAMILY

- Comfort Keepers can provide an array of in-home care technology so you can rest assured that help is always at hand
- If there is an emergency, a senior simply pushes the button on a wireless pendant or wristband and the appropriate help will be dispatched promptly
- In-home technology means your loved one is never home alone

## TAKING CARE OF THE CAREGIVER

- If you or someone you know is the primary family caregiver for a loved one, Comfort Keepers can provide much-needed respite care
- It is important that family caregivers take care of themselves and preserve their other relationships and aspects of their lives. You can trust Comfort Keepers to provide the type of care that provides peace-of-mind to you and your loved one